

SIT20316

Certificate II in Hospitality



This level qualification is suited for individuals who wish to enter into a career in hospitality such as restaurants, hotels, catering, pubs, cafes and coffee shops and to learn the practical skills and knowledge in this area.

Employment Opportunities

The completion of this qualification could lead to employment as a:

- Food and beverage attendant
- Café / catering assistant or attendant

How is this course delivered?

Our courses are delivered through a range of flexible arrangements including on-the-job training, online learning and self-directed learning. We also offer Recognition of Prior Learning (RPL).

Jobs and Skills WA funded training (WA only)

Jobs and Skills WA is a WA Government program focused on providing training for skills areas and to help create new jobs for Western Australians. Australian College of Training is able to access funded training for eligible persons.

To find out if you are eligible contact us now on (08) 9472 6111.

Why study with Australian College of Training?

- We offer training across 8 different industry areas which allows us to customise training to suit a variety of job roles and employment situations.
- We have flexible training and study options to suit individual learner and employer needs.
- High quality, industry-experienced trainers and support staff are here to support training in all study modes.

Duration

12 Months

Traineeship

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Apprenticeship

No

Cost (approx.)

Fee for Service - TBC

Traineeship - TBC

Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees.

Other Hospitality Qualifications

SIT30616 Certificate III in Hospitality

SIT40416 Certificate IV in Hospitality

Talk to our training specialists today or visit auscollege.edu.au

ABN 48 106 641 767



Qualification Outline

This qualification covers the skills and knowledge of a range of basic and routine hospitality skills to work under direct supervision in the hospitality industry.

To achieve a Certificate II in Hospitality, a total of **twelve (12) units** of competency must be completed, including:

- **Six (6) core units, plus Six (6) elective units**

Unit Code	Core Units
BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively
SITXCOM002	Show social and cultural sensitivity
SITXCCS003	Interact with customers
SITXWHS001	Participate in safe work practices

Elective Units

- Select 1 unit from Group A.
- Select 3 units from Group B.
- 2 units may be selected from Group B or within Hospitality or other relevant Training Package.

Unit Code	Elective Units
Group A	
SITXFSA001	Use hygienic practices for food safety
SITHIND001	Use hygienic practices for hospitality services
Group B	
SITXFSA001	Use hygienic practices for food safety
SITHIND001	Use hygienic practices for hospitality services
SITHACS001	Clean premises and equipment
BSBCMM201	Communicate in the workplace
BSBSUS201	Participate in environmentally sustainable work practices
SITHFAB005	Prepare and serve espresso coffee *
SITHFAB007	Serve food and beverage *
SITXFSA002	Participate in safe food handling practices
SITXFSA003	Transport and store food
SITXINV001	Receive and store stock
SITXINV002	Maintain the quality of perishable items
SIRXSLS201	Sell products and services
SITXFIN001	Process financial transactions
SITHFAB004	Prepare and serve non-alcoholic beverages

* Pre-requisite unit SITXFSA001 Use hygienic practices for food safety