

TLI20421

Certificate II in Supply Chain Operations



This level qualification is suited for those in supply chain operations support who undertakes a range of routine tasks and procedures.

Employment Opportunities

The completion of this qualification could lead to employment as a:

- Despatch clerk
- Warehouse operator
- Picker packer
- Store person

How is this course delivered?

Our courses are delivered through a range of flexible arrangements including on-the-job training, online learning and self-directed learning. We also offer Recognition of Prior Learning (RPL).

Jobs and Skills WA funded training (WA only)

Jobs and Skills WA is a WA Government program focused on providing training for skills areas and to help create new jobs for Western Australians. Australian College of Training is able to access funded training for eligible persons.

To find out if you are eligible contact us now on (08) 9472 6111.

Why study with Australian College of Training?

- We offer training across 8 different industry areas which allows us to customise training to suit a variety of job roles and employment situations.
- We have flexible training and study options to suit individual learner and employer needs.
- High quality, industry-experienced trainers and support staff are here to support training in all study modes.

Duration

12 Months

Traineeship

Yes

Apprenticeship

No

Cost (approx.)

Fee for Service - \$3300.00

Traineeship - \$1600.00

Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as student service and resource fees.

Other Transport & Logistics Qualifications

TLI30321 Certificate III in Supply Chain Operations

Talk to our training specialists today or visit auscollege.edu.au

ABN 48 106 641 767

This document is current as at 16 March 2023



Qualification Outline

This qualification covers the skills and knowledge for those who wish to work in the supply chain industry and undertake a range of general operational support tasks.

To achieve a Certificate II in Supply Chain Operations (TLI20421), students must complete **fourteen (14) units** including:

- **Five (5) core units, plus**
- **Nine (9) general elective units**

Up to three (3) units may be imported from any relevant training package and must contribute to the vocational outcome of the qualification.

Unit Code	Core Units
TLIE1003	Participate in basic workplace communication
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF0025	Follow work health and safety procedures
TLIL0007	Complete workplace orientation/induction procedures
TLIX0023	Identify the roles and functions of the supply chain industry

General Elective Units

Unit Code	Elective Units
BSBOPS203	Deliver a service to customers
TLIA0010	Identify goods and store to specifications
TLIA0019	Despatch stock
TLIA0020	Package goods
TLIA0021	Participate in stocktakes
TLIA0022	Pick and process orders
TLIA0023	Receive goods
TLIA0024	Replenish stock
TLIA1001	Secure cargo
TLIA2014	Use product knowledge to complete operations
TLID0020	Shift materials safely using manual handling methods
TLID0015	Load and unload goods/cargo
TLIE0002	Process workplace documentation
TLIG0003	Work effectively with others in a team
TLIG2007	Work in a socially diverse environment
TLIJ2001	Apply quality procedures
TLIU2012	Participate in environmentally sustainable work practices